

The Housing Resource Guide

The San Antonio Area HIV Health
Services Planning Council 2018



Housing Resource Guide - San Antonio 2018

Acknowledgement

This guide is provided by the San Antonio Area HIV Health Services Planning Council, a Division of the Ryan White Program, with funding through the Ryan White Part A, Part B & MAI grant from the U.S. Department of Health and Human Services.

The information provided in this guide is intended to be a resource for people with HIV/AIDS and their families. When considering services at any provider, please remember to contact the agency first to verify services, eligibility, referral criteria, hours of operation and any other pertinent information.

The Planning Council

The San Antonio Area HIV Health Services Planning Council was established in 1994. Its responsibility is to determine the needs of the HIV affected community within the San Antonio TGA and to develop priorities and set percentages of funds. The purpose of the Planning Council is to ensure the availability of quality comprehensive health and social services to individuals affected by the HIV epidemic. For more information about the San Antonio Area HIV Health Services Planning Council please contact the Planning Council Liaison by phone at 210-358-3215, by mail at 903 W. Martin MS 45-2 -(RBG) San Antonio, TX, 78207, or by internet at www.hiv210.org.

Special Thanks

The San Antonio Area HIV Health Services Planning Council would like to acknowledge with much appreciation the crucial role of the Ryan White Staff and following community stakeholders who worked tirelessly to help make this Housing Resource Guide possible:

1. San Antonio Area HIV Health Services Planning Council Needs Assessment Committee Members
 - a. L. Bustamante, Planning Council Co-Chair
 - b. S. Manning, Planning Council Vice Chair
 - c. E. Flores, Needs Assessment Committee Chair
 - d. H. Benavides, Needs Assessment Committee Member
 - e. R. Garcia, Needs Assessment Committee Member
 - f. V. Lopez, Needs Assessment Committee Member
 - g. K. Collier, Needs Assessment Committee Member
2. Ryan White Part D Program Staff
 - a. A. Rodriguez
3. Center for Health Care Services Staff
 - a. J. Carrejo, Intern
 - b. K. Lozada, Intern

Housing Resource Guide - San Antonio 2018

The purpose of this guide is to provide an up-to-date listing of housing resources in the San Antonio area. Information was gathered from www.211texas.org, South Alamo Regional Alliance for the Homeless (SARAH), agency employees/websites, and San Antonio Housing Authority.

Emergency Shelters

Provides immediate, overnight, and/or temporary shelter up to 90 days.

Emergency Shelters are any facility, whose primary purpose is to provide a temporary shelter for the homeless in general or for specific populations of the homeless and which does not require occupants to sign leases or occupancy agreements.

| Agency | Contact | Eligibility | Services/Limitations |
|---|--|---|--|
| Haven for Hope Transformational Campus 1 Haven for Hope Way San Antonio, Tx 78207 www.havenforhope.org | Intake 210-220-2100 M-F 8-3 Walk ins only | Gov't ID, proof of residency in Bexar County for 9 months, no sex offender status Families & singles live separately No unaccompanied minors | Employment, education, case management, meals, dental/behavioral/medical services. |
| Haven for Hope Prospects Courtyard 1 Haven for Hope Way San Antonio, Tx 78207 www.havenforhope.org | Intake after hours- go to 1300 W. Martin Street | No ID needed upon entry (must get w/in 30 days) No minors | Outdoor sleeping space- 3 meals, mat & blanket, communal showers, laundry, medical/behavioral/dental services. |

Single Women, Single Mothers, and Families (proof of marriage Certificate Req.)

| Agency | Contact | Eligibility | Services/Limitations |
|--|--|---|--|
| Family Violence Prevention Services (The Battered Women's Shelter) 7911 Broadway, 78209 http://www.fvps.org/ | Contact: 210-733-8810 Intake line 24 hrs a day, phone assessment of critical needs. | Women/children in immediate danger of violence. | Case management, counseling for adults & children, emergency food/ clothing/hygiene, legal advocacy & attorneys onsite, medical/dental clinic on-site, educational workshops & support groups, onsite school (PreK-12), transitional housing. |

Housing Resource Guide - San Antonio 2018

| | | | |
|---|---|--|---|
| <p>Magdalena House</p> <p>P.O. Box 692041 San Antonio, TX 78269</p> <p>info@maghouse.org</p> | <p>Contact: (210) 561-0505</p> <p>For initial phone interview, formal interview scheduled w/team if criteria met.</p> | <p>Woman must be in a dangerous situation, 17+ and have no more than two children under 8 y/o. Must agree to enroll in school or work. May stay up to 3 years.</p> | <p>Transitional housing, food, clothing, household items, transportation, counseling, child care, children's programming, family recreational activities, and access to social services, education, job training and job placement.</p> |
| <p>Guadalupe Home (Catholic Charities)</p> <p>1223 S. Trinity, 78207</p> <p>http://ccaosa.org/family-children-services/</p> | <p>Contact: 210-476-0707</p> <p>Mariel Luna Executive Director, for appointment</p> | <p>Women 18+ who are pregnant or parenting children under 3 y/o. May stay until child reaches 3 y/o.</p> | <p>Case management, assistance with food, clothing, hygiene items, education/employment and other supportive services.</p> |
| <p>Salvation Army Hope Center</p> <p>515 W Elmira, 78212</p> <p>http://salvationarmyusa.org</p> | <p>Contact: 210-352-2046</p> <p>Intake starts at 3pm M-F in person and anytime on weekends.</p> | <p>Single women 18+, single mothers, families HOH 18+ Extensions granted on case by case basis.</p> | <p>Three hot meals a day, case manager to assist in the coordination resources including transportation, child care, education, life skills, employment.</p> |
| <p>Strong Foundation Ministries</p> <p>414 N Hackberry, 78202</p> <p>http://www.strongfoundation.org</p> | <p>Contact: 210-641-4357</p> <p>Call for an appointment, families qualify on case by case basis.</p> | <p>Serves intact families (husband, wife, & children)</p> | <p>Faith-based residential housing providing shelter, food, clothing, counseling/spiritual guidance, worship services, bible study.</p> |

| |
|------------------------|
| Single Men Only |
|------------------------|

| Agency | Contact | Eligibility | Services/Limitations |
|--|--|--|--|
| <p>American GI Forum Residential Center for Homeless Veterans</p> <p>519 N Medina</p> <p>http://www.agif-nvop.org</p> | <p>Contact: 210-448-9714</p> <p>Intake in person at 519 N Medina for eligibility assessment.</p> | <p>Veteran</p> <p>Meet low income requirements</p> <p>Must be homeless, or at risk of homelessness</p> | <p>Case management, counseling, employment services, substance abuse services, meal service, community reintegration programs tailored to veteran.</p> |

Housing Resource Guide - San Antonio 2018

| | | | |
|--|---|--|---|
| <p>Salvation Army Coy Center</p> <p>226 Nolan, 78202</p> <p>http://salvationarmyusa.org</p> | <p>Contact: 210-226-2291</p> <p>Intake: In person, daily between 3:30-8pm</p> | <p>Men 18+</p> <p>Valid photo ID, verification of employment (if employed), no sex offender status, breathalyzed upon entry.</p> | <p>Three meals daily, case management to identify and coordinate available educational and career opportunities.</p> |
| <p>San Antonio Rescue Mission</p> <p>907 E Quincy St, 78215</p> <p>http://sarescuemission.org</p> | <p>Contact: 210-222-9736</p> <p>Office staff: Bonnie Vaughan</p> <p>Intake in person on nightly basis, check in at 5:30pm</p> | <p>Walk in only.</p> | <p>Dormitory with bunk beds, hot evening meal & breakfast meal, showers, & bathroom facilities, clothing closet provides a clean change of clothes, hygiene items, and nightly chapel services.</p> |

| |
|-------------------|
| Youth Only |
|-------------------|

| Agency | Contact | Eligibility | Services/Limitations |
|---|---|--|---|
| <p>George Gervin Basic Center</p> <p>511 Yucca St, 78220</p> <p>http://www.gervin-school.org</p> | <p>Contact: 210-532-3948</p> | <p>Pregnant girls' 13-17 y/o, runaway or homeless due to violence/instability in the home.</p> <p>Can be in CPS custody, IQ 70+</p> <p>No violent crimes</p> | <p>Therapeutic and supportive services, acts as a short- and long-term residential care facility to those whose needs are not adequately met in their current family structure or other shelters.</p> <p>TDPRS licensed foster family home.</p> |
| <p>Roy Maas' Youth Alternatives, Inc. "The Bridge"</p> <p>3103 West Ave.</p> <p>http://rmya.org/</p> | <p>Contact: 210-340-7933</p> | <p>5 to 17 y/o</p> <p>Primarily CPS custody, Juvenile Justice system, local Law Enforcement referrals</p> | <p>Short term (1 to 90 days depending on circumstances). Provides 24-hour care for up to 25 children who need a safe place to stay for a short period of time.</p> <p>Walk-ins welcome.</p> |
| <p>St. Jude's Ranch for Children</p> <p>652 Old Bear Creek Rd. New Braunfels, Texas 78132</p> <p>www.sjrctexas.org</p> | <p>Contact:</p> <p>TRFC: (210) 876-6763</p> <p>PPTP: (830) 629-0659</p> | <p>Therapeutic Residential Foster Care: 5-21 y/o, managing conservatorship of the State of Texas.</p> <p>Pregnant and Parenting Teen</p> | <p>TRFC: 38 beds, individualized treatment plans in a homelike environment.</p> <p>PPTP: Opportunity to receive training and guidance on parenting, job and life skills as well as social, academic</p> |

Housing Resource Guide - San Antonio 2018

| | | | |
|---|------------------------------|--|--|
| <p>St. Jude's Ranch for Children (cont'd)</p> | | <p>Program: 10-17 y/o, managing conservatorship of the State of Texas.</p> | <p>and independent living skill development, individualized and group therapy.</p> |
| <p>St. PJ's Children's Home</p> <p>919 Mission Rd, San Antonio, TX 78210</p> <p>http://www.stpjhome.org/</p> | <p>Contact: 210-533-1203</p> | <p>Birth to 17 y/o, victims' of abuse, neglect and human and sex trafficking.</p> | <p>Short-term emergency shelter for 53 domestic children and youth and 82 international children and youth. Licensed by the State of Texas and TDFPS contracted</p> |
| <p>The Children's Shelter "Zachry Cottage"</p> <p>2939 W Woodlawn Ave, San Antonio, TX 78228</p> <p>https://www.childrensshelter.org/</p> | <p>Contact: 210-212-2500</p> | <p>Birth to 16 y/o Removed from their homes due to abuse, neglect or abandonment</p> | <p>66 beds, provides round-the-clock trauma-informed care, evaluated for and receive medical, dental and psychological services Children can stay at the emergency shelter as little as 72-hours upwards to 90 days.</p> |

Housing Resource Guide - San Antonio 2018

Transitional Housing Programs

Longer term (up to 2 years) of housing with intensive supportive services leading to permanent housing.

Transitional Housing provides housing and accompanying supportive services to homeless individuals/families for up to 24 months to assist with stability and support to successfully move to and maintain permanent housing.

Single Women, Single Mothers, and Families (Proof of Marriage Certificate Required for all.)

| Agency | Contact | Eligibility | Services/Limitations |
|---|---|--|--|
| <p>Haven for Hope Transformational Campus</p> <p>1 Haven for Hope Way San Antonio, TX 78207</p> <p>www.havenforhope.org</p> | <p>Intake 210-220-2100</p> <p>M-F 8-3 Walk ins only</p> <p><i>Coordinated Entry</i></p> | <p>Homeless Gov't ID, proof of residency in Bexar County for 9 months, No sex offender status Families & singles live separately No unaccompanied minors</p> | <p>Employment, education, case management, meals, dental/behavioral/medical services. In-House Recovery Program (IHRP) is a 3–4 month sober living dormitory for adults experiencing homelessness In-House Wellness Program</p> |
| <p>Grace House</p> <p>P.O Box 781283 San Antonio, TX 78278</p> <p>http://Gracehousesa.org</p> | <p>Contact: 210-493-7884 830-446-6352 Jacqueline Thornton- CEO Kelli Baer- House Director</p> | <p>Women leaving incarceration or in perilous lifestyles. Desire to participate in program. Faith based, application process and interview.</p> | <p>Ministry objective is to educate, encourage, and care for women until reentry into everyday life. Classes offered: recovery, money management, bible studies, parenting skills, nutrition, life skills, exercise, art, and music.</p> |
| <p>Guadalupe Home (Catholic Charities)</p> <p>1223 S. Trinity, 78207</p> <p>http://ccaosa.org/family-children-services/</p> | <p>Contact: 210-476- 0707 Mariel Luna Executive Director, for appointment</p> | <p>Women 18+ who are pregnant or parenting children under 3 y/o. May stay until child reaches 3 y/o.</p> | <p>Case management, assistance with food, clothing, hygiene items, education/employment and other supportive services.</p> |
| <p>Salvation Army Hope Center</p> <p>515 W Elmira, 78212</p> <p>http://salvationarmyusa.org</p> | <p>Contact: 210-352-2046 Intake starts at 3pm M-F in person and anytime on weekends. <i>Coordinated Entry</i></p> | <p>Single women 18+, single mothers, families HOH 18+</p> | <p>Case manager to assist in the coordination resources including transportation, child care, education, life skills, employment.</p> |

Housing Resource Guide - San Antonio 2018

| | | | |
|---|--|--|---|
| <p>SAMMinistries -Transitional Living & Learning Center</p> <p>5922 Blanco Rd, 78216 https://www.samm.org</p> | <p>Contact: 210-979-6188 Intake Coordinator: Teresa Robinson</p> <p><i>Coordinated Entry</i></p> | <p>Have custody of at least 1 child under 18 y/o. Work/attend school. Meet w/case manager weekly & attend life skills classes.</p> | <p>2 year program offers case management, employment/education assistance, onsite after school care for 5-12 y/o.</p> |
| <p>Strong Foundation Ministries</p> <p>414 N Hackberry, 78202 http://www.strongfoundation.org</p> | <p>Contact: 210-641-4357</p> <p>Call for an appointment, families qualify on case by case basis.</p> | <p>Serves intact families (husband, wife, & children)</p> | <p>Faith-based residential housing providing shelter, food, clothing, counseling/spiritual guidance, worship services, bible study.</p> |
| <p>Visitation House</p> <p>945 W Huisache Ave, San Antonio, TX 78201 http://www.visitationhouseministries.org/</p> | <p>Contact: 210-735-6910</p> | <p>Single mothers and children</p> | <p>Faith based, 2-year program, educational classes, after school children's program.</p> |

Youth Only

| Agency | Contact | Eligibility | Services/Limitations |
|---|----------------------------------|--|---|
| <p>George Gervin Basic Center</p> <p>511 Yucca St, 78220 http://www.gervin-school.org</p> <p>TDPRS licensed foster family home.</p> | <p>Contact: 210-568-8800</p> | <p>Must be at least 18 years of age Cannot actively use or abuse drugs and/or alcohol Attend school or be employed full- or part-time Cannot have any adult violent criminal history within the previous two years</p> | <p>We provide service for a maximum of 24 months. Each unit is a two-bedroom apartment that residents share with a compatible roommate. Rent is \$600 per month, including utilities.</p> |

Housing Resource Guide - San Antonio 2018

| | | | |
|--|----------------------------------|--|--|
| <p>Roy Maas' Youth Alternatives, Inc. "Meadowland"</p> <p>121 Old San Antonio Rd, Boerne, TX 78006 http://mlcs.org/about-us/rmya-info/</p> | <p>Contact: 830-816-2425</p> | <p>Youth ages 6-17 who are neglected, abused, abandoned, involved with the juvenile justice system, in crisis, or otherwise in danger.</p> | <p>Six residential cabins (four for males/two for females); a gymnasium and weight room; the Meadowland Charter School; computer lab; library; and the Burdick Community Center, jogging track, several ballfields, basketball courts, a swimming pool and pool house.</p> |
| <p>St. Jude's Ranch for Children</p> <p>652 Old Bear Creek Rd. New Braunfels, Texas 78132 www.sjrctexas.org</p> | <p>Contact: 830-629-0659</p> | <p>5-21 y/o Youth are in the managing conservatorship of the State of Texas.</p> | <p>38 beds</p> |
| <p>St. PJ's Children's Home</p> <p>919 Mission Rd, San Antonio, TX 78210 http://www.stpjhome.org/</p> | <p>Contact: 210-533-1203</p> | <p>Birth to 17 y/o, victims of abuse, neglect and human and sex trafficking.</p> | <p>Short-term emergency shelter for 53 domestic children and youth and 82 international children and youth. Licensed by the State of Texas and TDFPS contracted</p> |
| <p>The Children's Shelter "KCI Residential Treatment Center"</p> <p>2939 W Woodlawn Ave, San Antonio, TX 78228 https://www.childrensshelter.org/</p> | <p>Contact: 210-212-2500</p> | <p>5-12 y/o with serious emotional challenges because of prolonged abuse, neglect or abandonment.</p> | <p>36 beds, Residential Treatment Center therapists are trained in Trauma-Focused Cognitive Behavioral Therapy (TF-CBT).</p> |

LGBTQ & Housing Opportunities for Persons w/AIDS- HOPWA

| Agency | Contact | Eligibility | Services/Limitations |
|---|----------------------------------|--|---|
| <p>Alamo Area Resource Center</p> <p>303 N Frio St, San Antonio, TX 78207 http://www.aarcsa.com/</p> | <p>Contact: 210-625-7200</p> | <p>Individuals who are homeless, disabled or facing life challenging illnesses, including, but not limited to HIV/AIDS in Bexar County and the surrounding area.</p> | <p>HOPWA Short Term Rental, Mortgage, Utility assistance (STRMU), Tenant Based Rental Assistance (TBRA) and housing case management for those who qualify</p> |

Housing Resource Guide - San Antonio 2018

| | | | |
|---|---|---|--|
| <p>BEAT AIDS</p> <p>1017 N Main Ave #200, San Antonio, TX 78212</p> <p>http://www.beataids.org/</p> | <p>Contact: 210-212-2266</p> | <p>Individuals recovering and desiring change, or homeless, incarcerated, abused/neglected, isolated, actively addicted</p> | <p>Transportation for medical appointments Mental health counseling Support groups Educational workshops HIV educational materials Support & assistance with adherence in taking medications Emergency housing and utility financial assistance for eligible persons</p> |
| <p>San Antonio AIDS Foundation - Carson House & HOPWA</p> <p>818 E Grayson St, 78208</p> <p>http://www.sanantoniaids.org/</p> | <p>Contact: 210-225-4715</p> <p>Provides comprehensive services and residential care.</p> | <p><u>20-bed Carson House:</u> HIV/AIDS Homeless Men, women, transgender</p> | <p>Up to three months, rental assistance, case management, linkage to care, meals, bus passes, mental health/substance abuse counseling, nutrition, money management, HIV/AIDS educational classes.</p> |
| <p>Haven for Hope- THRIVE Transformational Campus</p> <p>1 Haven for Hope Way 78207</p> <p>www.thriveyouthcenter.com</p> | <p>Intake 210-220-2100 M-F 8-3 Walk ins only</p> | <p>Homeless, gov't ID, proof of residency in Bexar County for 9 months, no sex offender status</p> | <p>Employment, education, case management, meals, dental/behavioral/medical services. LGBTQ specific, 18 years old and older</p> |

Housing Resource Guide - San Antonio 2018

Permanent Supportive Housing- PSH

Long term housing for people with high needs related to physical/mental health, developmental disabilities or substance use.

Permanent Supportive Housing provides indefinite housing assistance in community based housing paired with supportive services to assist homeless individuals with a disability or families with an adult or child member with a disability achieve housing stability.

| Agency | Contact | Eligibility | Services/Limitations |
|---|--|---|--|
| <p>American GI Forum Residential Center for Homeless Veterans</p> <p>519 N Medina</p> <p>http://www.agif-nvop.org</p> | <p>Contact: 210-448-9714</p> <p>Intake in person at 519 N Medina for eligibility assessment.</p> | <p>Veteran Meet low income requirements Must be homeless, or at risk of homelessness</p> | <p>Case management, counseling, employment services, substance abuse services, meal service, community reintegration programs tailored to veteran.</p> |
| <p>Family Endeavors, Inc. The Fairweather Family Lodge (FFL)</p> <p>535 Bandera Rd, 78228</p> <p>http://www.familyendeavors.org/programs/fairweather-programs</p> | <p>Contact: 210-431-6466 210-208-5707 Lodge Coordinator: William Vigil</p> <p><i>Coordinated Entry</i></p> | <p>Women with mental illness and children. Mental Health Diagnosis from a Psychiatrist. Homeless status At least 30 days medication stability 18+ Child 0-17 y/o At least 30 days drug/alcohol free. Must be willing to attend work/school within 30 days of entrance into the program.</p> | <p>Case management, life skills training, employment assistance, educational guidance and other supportive services for women with mental illness and their children in an apartment style campus.</p> |
| <p>Family Endeavors, Inc. The Fairweather Lodge Community Homes</p> <p>536 Bandera Rd, 78228</p> <p>http://www.familyendeavors.org/programs/fairweather-programs</p> | <p>Contact: 210-431-6466 210-208-5700 Lodge Coordinator: Danielle Stevens</p> <p><i>Coordinated Entry</i></p> | <p>Single men & women with serious mental illness Mental Health Diagnosis from a Psychiatrist. At least 30 days medication stability 18+ At least 30 days drug/alcohol free.</p> | <p>Case management, life skills training, employment assistance and other supportive services in agency community homes located in the San Antonio area.</p> |

Housing Resource Guide - San Antonio 2018

| | | | |
|---|--|---|--|
| <p>The Fairweather Lodge Community Homes (cont'd)</p> | | <p>Must be willing to attend work/school within 30 days of entrance into the program.</p> | |
| <p>Family Endeavors, Inc. Monarch Place, Viceroy Village, & Regal Village Apts 536 Bandera Rd, 78228 http://www.familyendeavors.org/programs/fairweather-programs</p> | <p>Contact: 210-431-6466 <i>Coordinated Entry</i></p> | <p>Those w/persistent and serious mental illness. Mental Health Diagnosis from a Psychiatrist. At least 30 days medication stability 18+ At least 30 days drug/alcohol free. Must be willing to attend work/school within 30 days of entrance into the program.</p> | <p>Apartment complexes in San Antonio that offer reduced rent for those with persistent and serious mental illness.</p> |
| <p>Family Endeavors, Inc. The Veteran Services Program 8401 Datapoint Dr, 78229 http://www.familyendeavors.org/programs/fairweather-programs</p> | <p>Contact: 210-431-6466 <i>Coordinated Entry</i></p> | <p>Very low income veteran families. Veterans facing eviction. Veterans currently homeless and scheduled to move into housing within 90 days.</p> | <p>Case management, development of a housing stability plan, assistance in obtaining VA and other benefits, referrals to community agencies, emergency financial assistance for rent & utilities, referrals for financial counseling and legal assistance.</p> |
| <p>Salvation Army Hope Center 515 W Elmira, 78212 http://salvationarmyusa.org</p> | <p>Contact: 210-352-2046 Intake starts at 3pm M-F in person and anytime on weekends. <i>Coordinated Entry</i></p> | <p>Men, women and families experiencing homelessness, documented disability</p> | <p>Our housing options range from supportive housing facilities for seniors to apartments for vulnerable young adults learning independence. We also have complexes for homeless adults and families.</p> |
| <p>SAMMinistries https://www.samm.org/get-help/</p> | <p>210-979-6188 for information. <i>Coordinated Entry</i></p> | <p>One member of the family must have a documented disability.</p> | <p>Apartments located at 4 specified complexes, case management, and other support services as needed per individual.</p> |

Housing Resource Guide - San Antonio 2018

Rapid Re-housing- RRH & Other Rental Assistance

RRH-People at or below 30% of Area Median Income may receive deposit/rental assistance up to 24 months.

Rapid Re-Housing provides short or medium tenant-based rental assistance in community-based housing paired with necessary supportive services for homeless individuals and families.

| Agency | Contact | Eligibility | Services/Limitations |
|--|--|---|---|
| <p>Christian Assistance Ministry</p> <p>110 McCullough 78215 5084 DeZavala 78249</p> | <p>Contact: 210-223-6648</p> | <p>Photo ID or social Benefits or referral letter Proof required for med/utility assistance</p> | <p>Financial assistance limited to utility and medication assistance. Also food, clothing, bus passes, referrals to other resources, ID assistance.</p> |
| <p>COSA- Family Assistance Centers (3 locations)</p> <p>3014 Rivas 78228 2805 E. Commerce 78203 1302 N Zarzamora 78207</p> <p>www.sanantonio.gov/human-services/FinanceEmergency/FamilyAssistanceCenters</p> | <p>Contact: 210-206-5200</p> <p>Rent/Utility Emergency Assistance Call Center: 210-207-7830</p> <p>M-F 7:45-4:30</p> | <p>Meet low income guidelines.</p> | <p>Rent assistance to families who have received a final eviction notice, assistance in applying for Benefits, referrals to other Community Services, case management,</p> |
| <p>Ella Austin Community Center</p> <p>1023 N Pine St 78202</p> <p>http://ellaaustin.org</p> | <p>Contact: 210-224-2351</p> <p>Veronica Gonzales-Social Services Worker</p> | <p>Proof of identification, income, and cause of crisis. Walk in clients will be seen if time permits or given an appointment to come back.</p> | <p>Utility assistance for the last amount needed to prevent disconnection (not to exceed \$75.00).</p> |
| <p>Family Violence Prevention Services (The Battered Women's Shelter)</p> <p>7911 Broadway, 78209</p> <p>http://www.fvps.org/</p> | <p>Contact: 210-733-8810 Intake line 24 hours a day, phone assessment of critical needs.</p> | <p>Women/children in immediate danger of violence.</p> | <p>Case management, counseling for adults & children, emergency food/clothing/hygiene, legal advocacy & attorneys onsite, medical/dental clinic on-site, educational workshops & support groups, onsite school (PreK-12), transitional housing.</p> |

Housing Resource Guide - San Antonio 2018

| | | | |
|--|--|---|--|
| <p>Society of St. Vincent De Paul</p> <p>1 Haven for Hope Way 78207</p> <p>https://www.svdpsa.org/</p> | <p>Contact: 210-225-7837 210-220-2463</p> <p>Devon Maddox- Family & Community Assistance Program Manager</p> | <p>Very low income individuals defined by HUD.</p> | <p>Limited financial assistance is provided for expenses such as utility bills, rent, funeral arrangements and medication.</p> |
| <p>St. P.J's Children's Home "Project Ayuda"</p> <p>http://www.stpjhome.org/project-ayuda/</p> | <p>Contact: 210-531-8555</p> | <p>Homeless individuals that were formerly in, or aged out of, foster care.</p> | <p>Clients are assisted with move in fees and rent.</p> |
| <p>San Antonio Alternative Housing-Special Needs Program</p> <p>1215 S Trinity St, 78207</p> <p>http://www.saahc.org/saahc/Home.html</p> | <p>Contact: 210-224-2349</p> | <p>HIV/AIDS diagnosis, singles and families</p> | <p>The developments are all located close to medical and social services providers who provide ongoing support and services, close to public transportation and all apartments are fully accessible.</p> |
| <p>SAMMinistries Rapid Rehousing</p> <p>https://www.samm.org/get-help/</p> | <p>Contact: 210-979-6188 for program information.</p> <p><i>Coordinated Entry</i></p> | <p>Must be homeless. Can be individual/family. Must have sustainable income w/in 60 days.</p> | <p>Financial assistance is provided for up to 3 months pending available program funding, along with 12 months of case management.</p> |
| <p>SAMMinistries Prevention Services</p> <p>https://www.samm.org/get-help/</p> | <p>Access through SAMMinistries website only</p> | <p>Homeless or imminent risk of being homeless. Current eviction or disconnection notice. Must have some form of stable income.</p> | <p>Temporary rental, utility, or other critical assistance, supportive services, payments are not made directly to individual.</p> |
| <p>American GI Forum NVOP- RRH</p> <p>611 N Flores, 78205</p> <p>http://www.agif-nvop.org/Housing/RapidRehousingProgram.aspx</p> | <p>Contact: 210-233-8505</p> <p><i>Coordinated Entry</i></p> | <p>Veterans & their families.</p> | <p>Rental assistance, housing search assistance, support services</p> |

Housing Resource Guide - San Antonio 2018

| | | | |
|---|----------------------------------|--|--|
| <p>Family Endeavors</p> <p>8401 Datapoint Dr., Ste. 500, 78229</p> <p>http://www.familyendeavors.org/programs/veteran-services/</p> | <p>Contact: 210-431-6466</p> | <p>Very low income Veteran families Veterans facing eviction Veterans currently homeless and scheduled to move into housing within 90 days</p> | <p>Outreach, case management, help in obtaining VA benefits, emergency financial assistance for rent & utilities and assistance in obtaining and coordinating other public benefits.</p> |
|---|----------------------------------|--|--|

Housing Resource Guide - San Antonio 2018

As of August 1, 2016 San Antonio has moved to a Coordinated Entry System for select *Transitional, PSH, and Rapid Rehousing Programs*. This new model allows for a centralized intake process for agencies and individuals.

Coordinated Entry is a new model implemented in San Antonio that matches individuals/families with the correct housing program; prevents people from calling multiple agencies trying to determine criteria; and a central intake assessment and waiting list will be more efficient for getting beds filled for agencies.

Individuals that are homeless and needing housing services will need to go in person to a HUB location to complete an entry assessment. The assessment will match the individual to a housing program they are eligible for and be automatically placed on the appropriate wait lists.

Current Coordinated Entry HUB Locations & Hours

| Coordinated Entry Site | Address | Phone | Hours of Operation |
|------------------------------------|--|------------------------------|--------------------------------|
| Haven for Hope | 1 Haven for Hope Way | 210-220-2100 | M-F 8:30-3:30 |
| American GI Forum (2 locations) | 611 N Flores Ste. 200 206 San Pedro Ave | 210-354-4892 210-447-0120 | M-F 8:30-5:00 M-F 8:30-5:00 |
| Salvation Army | 515 W. Elmira | 210-352-2000 | T/TH 1:00-4:00 |
| Bexar County Reentry | 222 South Comal | 210-335-8744 | Mon 8:00-11:00 |